

EPSiLON Policy Statement

Epsilon develops, manufactures and installs (illuminated) poster holders, street- and platform furniture. Our products are developed according to the most modern technologies and comply with the most recent international laws and regulations.

Sustainable entrepreneurship in the best possible working conditions is a priority to the management of Epsilon and means the following commitment for Epsilon:

- Respect for the (human) rights of all stakeholders (internal and external)
- No child or forced labor in the chain
- Respect for the diversity of all stakeholders (internal and external)
- Monitor working conditions in line with the standards of the "ILO"

By taking continuous care of Quality, Safety (health) and the environment, the company wants to ensure its growth, profitability and continuity while keeping its ecological footprint to a minimum.

At Epsilon, **Quality** is synonymous with the combination of efficient production, top workmanship and high satisfaction of the customer, its own employees, shareholders and other stakeholders. In order to deliver this superior quality, Epsilon will take continuous care of:

- Efficiently producing and delivering products and services that meet and attempt to exceed legal and customer requirements
- preventing customer complaints, and if they do occur, resolving them with a customeroriented approach
- the timely delivery of products and services to the customer.

The <u>Safety (health)</u> of our own employees, but also of other stakeholders, is an absolute priority in all Epsilon activities. The organization's goal is to:

- create a safe, healthy and pleasant working environment
- comply with occupational safety legislation
- avoid human suffering or damage to property \rightarrow , no accidents

In view of the increasingly stringent environmental legislation and the **Environmental** thinking of society, Epsilon strives to properly and demonstrably control the environmental aspects of its activities, pursuing the following objectives:

- compliance with environmental legislation and other environmental requirements of stakeholders
- Environmental protection and prevention of environmental damage (reducing environmental impact)
- Mapping, monitoring and, where possible, reducing CO2 emissions

Striving for the continuous improvement of the quality, safety and environmental performance of our services and organization means responding to the set objectives in a pragmatic manner, whereby the internal audits, complaints and other information received form input for the process of continuous improvement and the regular adjustment of the Epsilon Management System (EMS)

This integrated policy is communicated to all Epsilon staff, to relevant stakeholders and is available to the public via the Epsilon website.

The management and all employees are fully committed to the correct application of these policy principles, tasks and responsibilities on a daily basis, both within and outside the organization.

Management:

Dirk Gorré